

Trasta ESG Quality Policy

1. PURPOSE

Our quality policy is to meet the needs and expectations of our clients at a high level, to provide trust-based and transparent service within the framework of quality principles, and to prioritize continuous improvement and development.

2. PRINCIPLES OF APPLICATION

- To keep customer satisfaction at the highest level, to understand customer expectations and to meet them with innovative solutions.
- To fully comply with local and national standards, laws and ethical rules related to our company.
- To support a healthy and safe working environment by applying occupational health and safety in all processes.
- To create a positive working environment by increasing the satisfaction and loyalty of employees.
- With the awareness of our responsibility to the environment, to protect natural resources and to apply the principles of resource management with sustainable methods.
- With the understanding of continuous improvement and development, to review our processes in line with measurable targets.
- To ensure the integration of customer and employee information into business processes by observing their confidentiality and security.
- To carry out our business processes on the basis of justice, transparency, honesty and respect for human rights, to establish relationships based on trust.
- To prioritize ethical business practices with all our business partners and to apply our ethical values at every stage of our activities.

3. RESPONSIBILITIES

The Board of Directors is responsible for the implementation and up-to-date continuation of this Policy.

4. EFFECTIVE

The policy enters into force following the approval of the Board of Directors.